

Faculty, Staff, and Student Computer Network Registration Instructions

Note

Computers running distributions of the Linux operating system cannot be registered to the network with this process. Please contact the ITS4U Help Desk for assistance registering your Linux computer.

Network Registration on Windows



Network Registration on Mac OS X



Requirements

1. The computer must be running Windows 10 and have all [Windows updates installed](#).
2. Antivirus software must be installed and virus definitions up-to-date.

University Computers

All university owned computers should have CrowdStrike Falcon Sensor installed as their antivirus

Non-University Computers

Non-university owned computers running Windows 8.1 or newer will

Requirements

1. The computer must be running Mac OS X 10.7 (Lion) or newer and have [security updates installed](#).
2. Antivirus software must be installed and virus definitions up-to-date.

University Computers

All university owned computers should have CrowdStrike Falcon Sensor installed as their antivirus

Non-University Computers

Non university owned computers can install Avast Antivirus [here](#).

have Windows Defender already installed.

Instructions

Connecting to the Network

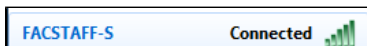
1. Open Connect to a Network by clicking the network icon in the notification area.



2. In the list of networks, click **FACSTAFF F-S** for Faculty and Staff or **STUDENT -S** for students, then click Connect. When prompted for a password, enter "**Fairfield**".



3. Wait to be connected before proceeding to registering. If you registered remotely successfully, then you are connected and registered to the network.




Registering to the Network

1. Open the Browser on your Windows computer such as Internet Explorer

Instructions

Connecting to the Network


1. Click the Wi-Fi menu icon  and In the list of networks, click **FACSTAFF F-S** for Faculty and Staff or **STUDENT -S** for students. When prompted for a password, enter "**Fairfield**".



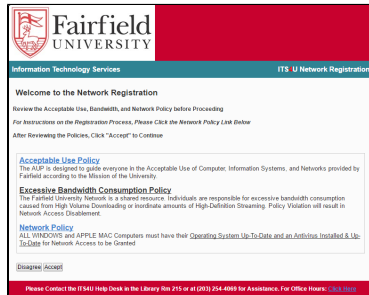
2. Wait for the next to the network before proceeding to registering. If you registered remotely successfully, then you are connected and registered to the network.

Registering to the Network

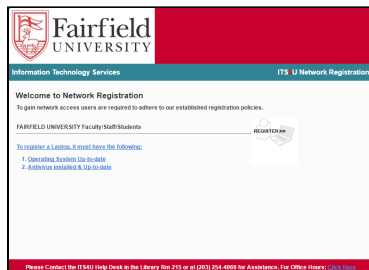
1. Open the Browser on your Apple Mac computer such as Safari you should be redirected to the page below, but if not, go to any webpage to be redirected to the ITS⁴U Network Registration Page.
2. Once you are directed to the Registration page, please review the

 you should be redirected to the page below, but if not, go to any webpage to be redirected to the ITS⁴ U Network Registration Page.

2. Once you are directed to the Registration page, please review the Acceptable Use and Network Policy, then Click **Accept**

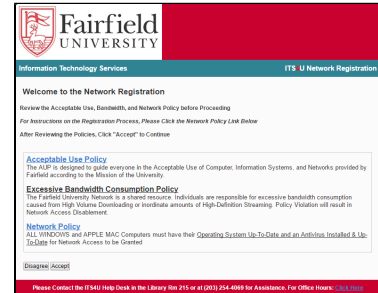


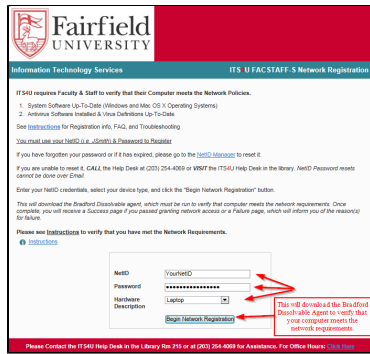
3. Click the **Register** link next to "Fairfield University" or click on the link below



4. Type in your **NetID** and **password** (your Fairfield University credentials) and select the Laptop option from the drop down menu. Then click "**Begin Network Registration**" which will download the Bradford Dissolvable Agent to your Downloads folder in Windows Explorer or in your current browser window.

Acceptable Use and Network Policy, then Click **Accept**





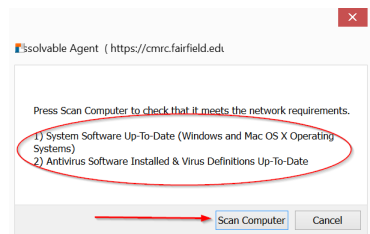
5. You may be prompted to run this by your Internet Browser, click **Run**



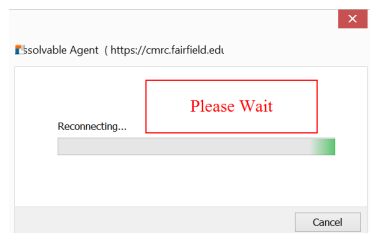
The Dissolvable Agent will then open.

If the agent cannot find the server, please enter "cmrc.fairfield.edu"

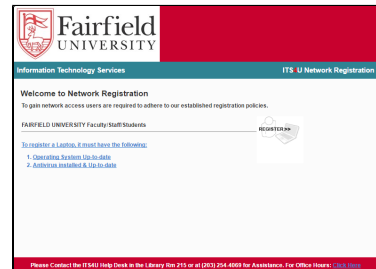
6. The Bradford Dissolvable Agent will then need to scan your computer, click **Scan Computer**



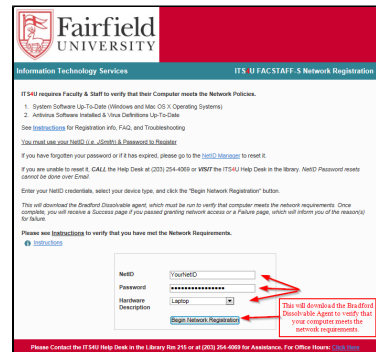
7. The Bradford Dissolvable Agent displays a scan that will last approximately 1 min to check that the computer meets the requirements.
8. If you have successfully registered to the network, you will see the following



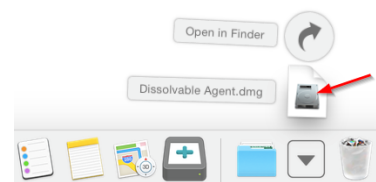
3. Click the **Register** link next to "Fairfield University" or click on the link below



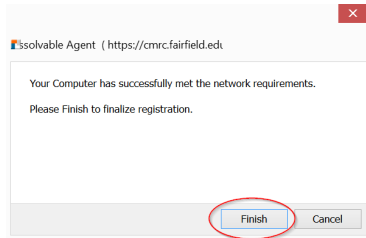
4. Type in your **NetID** and **password** (your Fairfield University credentials) and select the Laptop option from the drop down menu. Then click **"Begin Network Registration"** which will download the Bradford Dissolvable Agent to your Downloads folder in the Dock or in your current browser window.



5. In your Downloads folder, **Open** the Dissolvable Agent.dmg and then **Double-Click** the Dissolvable Agent icon in the folder that appears.



9. Once it completes reconnecting your device, press **Finish**



10. Test your Successful Registration by going to my.fairfield.edu. If the page does not load or nothing occurs, please try restarting your computer.

Failed Registration

Failing to meet the Network Requirements can be one or more of the following reasons:

1. Windows System Software is out-of-date.
 1. For instructions on how to search for and install all available Windows Updates click [here](#).
2. Antivirus is not installed.
 1. All University computers should have CrowdStrike Falcon Sensor installed. If not, contact the ITS [4U Help Desk](#).
 2. Personal Machines
 1. Windows 8.1 and 10 come with



Windows
Defender,
so no
installation
is
necessary.

3. Antivirus is installed, but
virus definitions are
out-of-date.

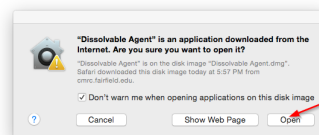
1. Open your antivirus
application and
click "Update" or
"Update
Definitions".
(For instructions on
how to update SEP
for university
computers click [her
e.](#))

Once you have resolved your
network registration failure, you
will need to click the **"Rescan"** bu
tton in the Bradford Dissolvable
Agent to verify that you meet the
network requirements.

Note

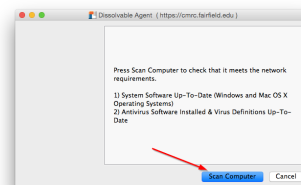
Any University computer
with Windows 8 or earlier
must be brought to the
ITS4U Help Desk to be
updated or removed from
circulation as those
operating systems are no
longer supported by
Microsoft.

6. Click **Open** and the Dissolvable Agent
will open

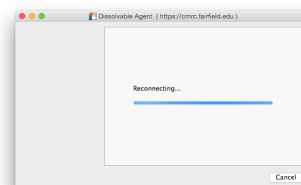


***If the agent cannot find the server,
please enter "cmrc.fairfield.edu"***

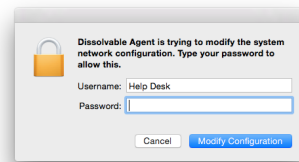
7. The Bradford Dissolvable Agent will
then need to scan your computer,
click **Scan Computer**



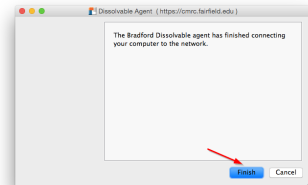
8. The Bradford Dissolvable Agent
displays a scan that will last
approximately 1 min to check that the
computer meets the requirements.
9. If you have successfully registered to
the network, you will see the following
windows displaying "Reconnecting"



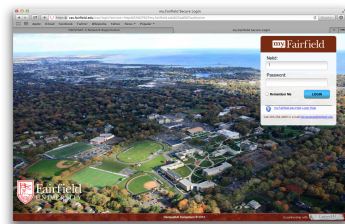
10. You will be prompted to enter your
password for your Mac to make the
change. Enter your **Mac Password**



11. Click **Finish**



12. Test your Successful Registration by going to my.fairfield.edu. If the page does not load or nothing occurs, please try restarting your computer.



Failed Registration

Failing to meet the Network Requirements can be one or more of the following reasons:

1. Mac OS X System Software is out-of-date
 1. For instructions on how to update Mac OS X click [here](#).
2. Antivirus is not installed

1. All University Mac machines should have CrowdStrike Falcon Sensor installed. If not, contact the ITS⁴U Help Desk.

2. Personal Computers

1. All non-university Macs can install any Antivirus software they like. We recommend [Avast](#) as a free supported solution. Once installed, update the virus definitions. Avast install instructions can be found [here](#).

3. Antivirus is installed, but virus definitions are out-of-date

1. Open your antivirus application and click "Update" or "Update Definitions".
(For updating SEP for University

Machines [here](#).
(For updating Avast
for Personal
Machines click [here](#)

Once you have resolved your network registration failure, you will need to click the "Rescan" button in the Bradford Dissolvable Agent verify that you meet the network requirements.

Note

Any University machines with Mac OS X 10.6 or earlier must be brought to the ITS4U Help Desk to update or be removed from circulation as those operating systems are no longer supported by Apple.

For further assistance, please visit the ITS4U Help Desk located in the library room 215 or call 203-254-4069 during business hours.

Hours can be found here: [ITS4U Help Desk Hours of Operation](#)